

Changes are coming for Seniors Ride Free!



August 1st:

- The new Circuit Ride Free and Reduced Fare permits will be mailed.

August 15th:

- If you haven't received your new permit, please call 312- 913-3110.

September 1st:

- Current Senior Ride Free cards will no longer be accepted on the CTA, Metra and Pace.



For more information about the changes to the Senior Ride Free program, please call the RTA Customer Service Center at 312-913-3110.



Regional
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SENIORS CIRCUIT RIDE FREE & SENIORS REDUCED FARE IMPORTANT DATES



Changes have come to Seniors Ride Free:

Starting June 1, all new applications for the Seniors Ride Free program began being means tested with the Department on Aging Circuit Breaker program. Those who qualify for the Circuit Breaker program will receive a new Seniors Circuit Ride Free permit, and all others will receive a Reduced Fare permit. Seniors who already have Seniors Ride Free permits do not need to re-apply; the RTA will automatically mail them the appropriate permits in August.

July 1

- The RTA will stop processing replacement permits for the current Senior Ride Free program to avoid sending duplicate permits. This includes any lost, damaged or stolen permits.

August 1

- The agency will begin mailing new magnetic stripe permits for fixed-route service for all seniors currently enrolled in the Seniors Circuit Ride Free program. Depending on their eligibility, seniors will receive either a Seniors Circuit Ride Free permit or Reduced Fare permit.

August 15

- If you have not received your new permit by the above date, please call 312-913-3110. A customer service operator is available Monday through Friday, 8:30 a.m. to 5 p.m.

September 1

- The previous Seniors Ride Free permit will no longer be accepted on any CTA train or bus, Metra train or Pace bus.
- Only the new Seniors Circuit Ride Free and Reduced Fare permits will be accepted on the CTA train or bus, Metra train or Pace bus.